

The logo features a stylized red figure with arms raised, positioned to the left of the text. The text 'iFLY' is in a large, white, bold, sans-serif font, and 'DOWNUNDER' is in a smaller, white, bold, sans-serif font below it.

# iFLY DOWNUNDER



*All Abilities  
Information Pack*

*[iFLY.com.au/allabilities](http://iFLY.com.au/allabilities)*

# ***iFLY DOWNUNDER***

## Anybody can fly!

Dream big in the southern hemisphere's biggest indoor skydiving wind tunnel. At **iFLY Downunder**, we pride ourselves on our accessibility, and providing an unforgettable experience to flyers of all ages and all abilities! Here's how we make your dreams come true:

- World-class professional indoor skydiving instructors guiding you during the entire flight
- Dedicated pick-up and drop-off zone just 5 metres from the front entrance to the building
- Over two dozen accessible parking spots surrounding the building
- An easily accessible lift big enough to fit even the fanciest of wheelchairs
- Accessible toilets available on both ground and main floors
- All Abilities Discount: promo code ICANFLY for a 20% discount on our Basic and Value packages when checking out online or booking over the phone - fly anytime!
- All Abilities Events: Last Sunday of every month, fly at 4pm or 4:30pm (arrive one hour earlier)

For more information, or if you have a particular question, call us at [1300 435 966](tel:1300435966) or send us an email at [info.pen@ifly.com.au](mailto:info.pen@ifly.com.au).

# DOWNUNDER ACCESSIBILITY GALLERY

## Exterior & Entrance

The entrance to iFLY Downunder is easily accessible to everyone, including wheelchair users. The entryway is concrete, providing a slip-resistant surface even in rain.



The carpark located at the side and rear of iFLY Downunder also provides over 20 free accessible parking spaces. No parking ticket or payment is required to park on any of the five levels.



Located just 5 metres from the front entrance is a free pick-up & drop-off zone, with enough space for Maxi Taxis, vans, SUVs and emergency vehicles.



The main lobby on the bottom floor features a wide non-slip mat, a staircase with handrails & marked steps, and an easily accessible elevator to the 1st floor.



# ***DOWNUNDER ACCESSIBILITY GALLERY***

## **Viewing Area & Quiet Space**

The main floor, known colloquially as the "Observation Deck", features a wide open space with plenty of room for wheelchairs. Anyone is able to access this area at any time via the stairs or elevator.



Check-in provides lowered sections of the counter for wheelchair users and little people. Our friendly customer service team can provide information and assistance should it be required.



Seating in the Observation Deck is wide and comfortable, but is not attached to the floor. Spectators can shift the position of the seats to provide access for wheelchair users.



A separate room, the Flight Club Lounge, is available as a Quiet Space. As the wind tunnel can be quite loud, we encourage people with sensory issues to utilise this room, alongside ear plugs, if they feel overwhelmed.



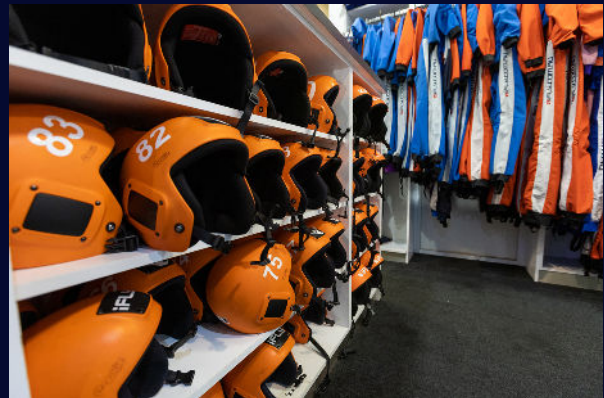
# ***DOWNUNDER ACCESSIBILITY GALLERY***

## **Gear Up & Tunnel**

Pre-flight training is conducted in a room called "Gate 1". There is lots of seating available, with benches that can be moved to make room for wheelchairs.



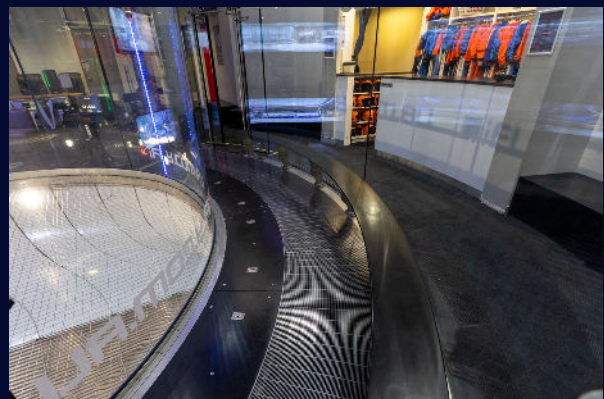
Gear Up is where flyers will be given their jumpsuits and helmets. The flyer's Instructor(s) will be able to assist in putting on the jumpsuit and helmet, if assistance is required.



The doorway to the waiting area of the wind tunnel, known as "Staging", is big enough to fit wheelchairs. The seating in this area is big enough to fit up to 16 people, with additional space for a wheelchair.



Flyers who require assistance getting into the wind tunnel will be aided by the Instructors. They will help in lifting the individual into and out of their wheelchair when entering or exiting the wind.



# ***DOWNUNDER ACCESSIBILITY GALLERY***

## **Toilets**

Accessible toilets are available on both the main floor and bottom floor of iFLY Downunder.

The main floor bathroom is equipped with a changing table, a Left Hand Transfer toilet and a sharps disposal bin.

The bottom floor bathroom is equipped with a Left Hand Transfer toilet, a sharps disposal bin, and a shower.

